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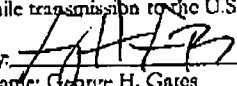
Applicants: Judith A. Bayer et al. Examiner: Linda Mary Krisciunas
Serial No.: 09/998,038 Group Art Unit: 3623
Filed: November 30, 2001 Docket: 9997
Title: CUSTOMER BUYING PATTERN DETECTION IN CUSTOMER
RELATIONSHIP MANAGEMENT SYSTEMS

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I hereby certify that this correspondence is being filed via facsimile transmission to the U.S. Patent and Trademark Office on September 14, 2006.

By: 
Name: George H. Gates

AMENDMENT UNDER 37 C.F.R. §1.114

MAIL STOP RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated April 14, 2006, which was made final, and in conjunction with the Request for Continued Examination (RCE) submitted herewith, please amend the above-identified application as follows.